

20 March 2013

JONATHAN D. WILLIAMS
P.O. BOX 452136
SAN DIEGO, CA 92145-2138

Received & Inspected

MAR 27 2013

FCC Mail Room

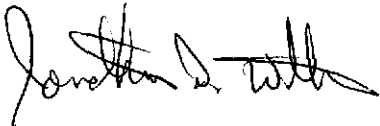
MARLENE H. DORTCH, Secretary
FEDERAL COMMUNICATIONS COMMISSION
465 12th Street, SW; Room TW-B204
Washington, DC 20554

Dear Secretary Dortch,

My family and I use the prison phone system at Miramar Navel Consolidated Brig in San Diego, California. The costs of the phone calls in this system are outrageous! We pay over \$250 a month in phone charges for four hours of call time. My family live in Alaska and the connection fees are \$1.85 per call with an additional \$.85 per minute afterwards. There are many times that we have to hang up and try again due to static in the lines, just to be re-connected to another bad line and pay connection fees each time which eat away at my debit phone account. In addition, it takes two weeks to get funds deposited into the phone account. Calling collect is out of the question, due to my mother being on a fixed income and can barely make ends meet as it is on social security.

I would propose that a fifteen minute call every two weeks (just like the military offers our troops) or thirty minutes free a month would greatly help our phone bill and boost the morale inside our brig and most prisons across the nation.

Thank you for your time,



JONATHAN D. WILLIAMS
Prisoner

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List ABCDE

March 21, 2013

Marlene H. Dortch, Secretary,
Federal Communications Commission,
Office of the Secretary,
445 12th St. SW
Room TW-B204,
Washington, D.C. 20554

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MAR 27 2013

FCC Mail Room

FCC Proceeding: 12-375

Commissioners and Staff,

Please take a moment to consider 12-375, as a parent of an incarcerated loved one phone contact is so very important to both of us. Many inmates are unfortunate that they are from low income families and phone contact with their loved ones is very limited. High costs prohibiting regular calls. Support from friends and family is so important to the morale of the inmates, keeping phone costs low and reasonable for everyone will benefit both the inmates and their loved ones 'outside'. I personally cherish my conversations with my loved on and look forward to talking with them whenever we are able I wish it were more often, however I do feel the impact of high phone rates which limits us . Maintaining contact by phone and having the opportunity to hear my loved ones voice is so much more gratifying than letters and cards. We laugh, we cry and enjoy catching up. And the joy is instant. Please consider this proceeding 12-375, it will help so many maintain close relationships during most troubling times in their lives. I believe the strong 'personal' contact of phone calls will in the long run relieve so many stresses including the isolation and loneliness so many feel.

You have the authority to help families of inmates by lowering the amount per minute the companies are able to charge, and a choice in services so maybe that will bring the fees down. Thank you for looking into this matter.

Sincerely,



Donna Rune
27750 Highway 72
Golden, Colorado 80403

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MAR 27 2013

FCC Mail Room

Dear Secretary Doack,

This is a public comment for W.C.
Docket number 12-375.

My name is Fredricka Duncan, I
have a son who is a inmate at an
Ohio prison. As everyone knows

times are hard. And many people have
lose their jobs. I'm one of them.
I have taken a job that pays \$8.00 an
hour. It is very hard for me to pay over
\$5.00 for a phone call from my son. I don't
receive any help from public assistance just
my employment. At 61 years old. Many places
don't want to hire you. My son call me
what ever I can afford it. If there is any way
to lower his phone calls and other inmates
in Ohio please help. The inmates are paying
for what they have done. Please don't make
their love one pay too. Thank you for your
time.

Do not write back
DATE RECEIVED

Mrs Fredricka Duncan

MAR 27 2013

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Dear MS Dorch,

FCO Mail Room

I am writing as Public Comment for WC Docket # 2-375 which your office is currently compiling information on.

I am a prisoner at Chippewa Correctional Facility and have been incarcerated for over 10 years. I have been involved in the mental health aspect of the MDOC since I first entered RGC. It is stressed to maintain contact with family and friends. I can honestly say that the benefit from keeping a support system from the world has kept me focused on what my priorities should be, and has held my hand many times over from doing something I would of regretted. With the wages a prisoner is paid and, the cost of both the telephones and mail service raising every couple of months in addition to the elimination of jobs such as MSI, a huge strain is placed upon the connections to an individuals support system. In doing so, a risk grows as a direct result that an individual loses their perspective on what is important. The frustrations of dropped calls, spontaneous "Debit Disappearances" and the General handicapped user unfriendliness only compounds the stress.

Only positive results could possibly be contributed to a stronger family connection to those who are incarcerated and to those who work in the Department of Corrections as a direct result.

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LWABDE

Thank you for your time.

 #377681
William Mataka

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

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MAR 27 2013

FCC Mail Room

CG Docket Nos. 13-24 and 03-123

Dear Ms. Dortch:

1). I am extremely troubled that the FCC requires me, a seriously hearing impaired user to add another step, e.g. requesting captions of my calls. 2). I already have to adjust the volume to the highest level one button at a time (at least 3 buttons) before calling or receiving a call, and the volume does not stay up for my next conversation after I hang up. 3). The captioning is slowed even more because I must explain to the caller, or receiver of my call, each time, why I don't understand them as I press buttons and wait for closed captions to catch up, or begin. 4). Most of the time, I must ask people to speak slower, both so that I can roll the small screen to get the gist of the conversation, and so that closed captions can keep pace, and modify incorrect understanding of what's been said. 5). Each additional step slows and handicaps the flow of conversation. It is important that you hear from people like me. I'm elderly, widowed, live alone, and rely on this remarkable service to keep in touch with family, friends, and providers of medical, personal, and home services.

I hope that the FCC will reconsider this change based on the needs of people like me.

Sincerely,

Pearl B. Spodick 3/212/2013
108 B. Seminole Lane
STRATFORD, CT 06614

Pearl B. Spodick

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MAR 27 2013

FCC Mail Room

Dear Secretary Dortch,

"This is a Public for WC-Docket number 12-375." the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

- 1) Cheaper phone rates
- 2) A 10 minute free call for all Inmates Daily
- 3) No Connection Fees
- 4) No Commissions
- 5) At&t has a 15 minute phone call for \$1.00

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

Jeffrey Carr DOC# AF-5583

S.C.I.Dallas
1000 Follies Road
Dallas, PA 18612

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MICHIGAN DEPARTMENT OF CORRECTIONS (MDOC)
PRISONER STATIONERY

Woodward Center Correctional Facility
9036 M-36
Whitmore Lake MI 48189

Received & Inspected
CSJ-110 4/90
4805 2/10

MAR 27 2013

TO: Marlene Dortch, Secretary

NAME Federal Communications Commission		
NO. AND STREET OR P.O. 445 12th St. SW Room TW-B204		
CITY Washington	STATE DC	ZIP 20554

FROM:

NAME Anthony LaLamita		FCC Mail Room	
NO. 688596	LOCK 1-7		
INSTITUTION WCC		DATE 3/19/13	

IN CORRESPONDENCE, USE NAME AND NUMBER ON YOUR LETTER AND ENVELOPE

NOTE: This is a public comment for WC Docket Number 12-375

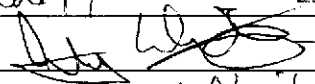
Dear Secretary Dortch:

I am writing in regard to the above docket and proposed "Notice of Proposed Rulemaking" to lower the cost of prisoner phone calls. I am an inmate in the MDOC currently serving a life without parole sentence. I wanted to let you and the FCC know that the prison telephone system is unfairly established to take advantage of inmates and their families. I am restricted to about \$10 per month in my prison porter job. In addition, I have a cap of \$50 a month in deposits to my account due to court-ordered restitution. The cost of a 15 minute phone call from my inmate debit account is about \$4.00 - since my immediate family lives out-of-state, this interstate rate is more expensive. I can only afford to call them if I call collect or using their prepaid account with PCS (or Global Tel-Link).

This causes a hardship for my parents on a fixed income, as they also must send me money to help pay for postage, food and clothing that the MDOC falls short of providing. The cost of communication in the prison system is much too expensive, even to cover the costs of extra equipment to monitor all prison calls. If the telephone rates were lower, I would be able to call at least weekly rather than monthly. In addition, PCS charges outside parties a processing fee every time they put money into the prepaid account, adding additional costs to the phone calls. In fact, the prepaid interstate phone rate for 15 minutes is over \$4.25 per call, over 28¢ per minute.

The Campaign for Prison Phone Justice advocates free calls as a proposed agenda item. If the FCC mandated at least 30 minutes of "free calling" time per month, this would greatly benefit indigent inmates like me. I appreciate your consideration of my letter and strongly implore your help to reduce prison phone call rates. Thank you for your attention.

Sincerely,


Anthony LaLamita

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3/20/2013

Marlene H. Dortch, Secretary,
Federal Communications Commission,
Office of the Secretary,
445 12th St. SW
Room TW-B204,
Washington, D.C. 20554

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MAR 27 2013

FCC Mail Room

George Thullen
640 Jonadel Lane NW
Cedar Rapids, IA 52405

FCC Proceeding: 12-375

Commissioners and Staff,

The Department of Corrections in numerous states have a long history of charging excessive amounts for inmate phone calls which have resulted in huge profits at the expense of inmates and their families.

In addition to this, the current service is very poor. Many of the phones are located outside, making it impossible for prisoners to make calls during bad weather. There are often interruptions in calls and this means that the caller is charged an additional fee to call back.

For many years all calls were collect with the rates very high. Collecting the fees from families, who are often low income, was not always easy. The Department switched to prepaid calls.

This means that they are able to collect the fees at the time a call is made with no loss. When the switch was made to prepaid calls the charges went UP. Collect calls were also eliminated so if prisoners don't have money in their accounts they can't make calls.

In a growing number of states, such as our neighbors, Nebraska and Michigan rates are now revenue neutral. This means that the charge is only what it costs to operate the system.

You have the authority to help families of inmates by lowering the amount per minute the companies are able to charge, and a choice in services so maybe that will bring the fees down. Thank you for looking into this matter."

Sincerely,



George Thullen

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To Whom It May Concern,

Received & Inspected

MAR 27 2013

FCC Mail Room

Im writing on behalf of the phone calls from the prison system. That I get.

1. Cost and experineices.

Monthly 40 to 60 dollars a month and my experineices is not very good theres alot of interferences and noise.

2. Chages.

5.50 for 20 mins

3. Drope calls.

They happen about 3 to 4 a month

4. Do you pay twice for reconneted calls.
yes.

5. Call more frequency.

If calls were cheaper could call more and a free call every once and while that would help to

6 Disable callers.

It's hard to hear even with good hearing much less if you have hearing problems

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LBI ABODE

Sincerely
Effie Cooper

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MAR 27 2013

F.C.C.

FCC Mail Room

I'm writing in regards of the expensive phone charges and why they should be regulated.

1. My calls cost over \$5 a phone call and usually I have calls that are dropped and I'm never reimbursed. If I want to call back then I have to pay a 2nd reconnection fee. I've been in prison for over 16 yrs and phone calls have never been reduced. As money has become more stringent on the outside no one has much money to send me as they have bills of their own.
2. Of course if phone calls were more cheaper I would call more often. I'm in Lima Ohio and I call to Dayton Ohio and even when I was in Madison County which is closer to Dayton the phone calls were still high and the same price. Long distance in the general society is usually free so why are those who are least able to pay charged for it.

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The kickback that Ohio D.R.C. receives from what I've read is between 13 to 18 million a year. Prisons are the new slave plantation and just a means to exploit individuals who are locked up. Free calls are needed per prisoner due to emergencies that happen. I needed to place a call with my attorney and my case manager Mrs. Lundy said she wouldn't allow me to place the phone call even though

it was important appeal information that was needed to be relayed.

Gluttony in the prisoner phone system has went unchecked for too long and should have been regulated over a decade ago. I hope this is a legitimate move by the F.C.C. to curb the appetite of greedy prisoner officials and phone contractor Global Tel Link.

Truely

Edward Taylor

E. Taylor 354-209

P.O. Box 4501

Lima, Ohio

45802

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MAR 27 2013

FCC Mail Room

Dear Secretary Dortch,

"This is a Public for WC-Docket number 12-375." the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

- 1) Cheaper phone rates
- 2) A 10 minute free call for all Inmates Daily
- 3) No Connection Fees
- 4) No Commissions
- 5) At&t has a 15 minute phone call for \$1.00

We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

Marc D. Shackwell DOC# AM-6207

S.C.I.Dallas
1000 Follies Road
Dallas, PA 18612

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FCC Mail Room

Dear Secretary Dortch,

"This is a Public for WC-Docket number 12-375." the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

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We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

Willie Murphy DOC# DU-0437

S.C.I. Dallas
1000 Follies Road
Dallas, PA 18612

PS it cost \$5.77 to call from DALLAS Pa. to Phila PA for 15 min. Please help us.

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FCC Mail Room

Dear Secretary Dortch,

"This is a Public for WC-Docket number 12-375." the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

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We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

JAMES McEllough DOC# Op-9166
gmc

S.C.I. Dallas
1000 Follies Road
Dallas, PA 18612

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FCC Mail Room
MAR 27 2013

Dear Secretary Dortch,

"This is a Public for WC-Docket number 12-375." the following is a list of 5 things to help inmates keep in contact with their families. We are requesting:

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We would greatly appreciate it if you can make these changes for us, so we can have better communication with our children and family members. Thank you in advance for your time and consideration.

Sincerely Yours,

Michael Keely DOC# 200908

S.C.I.Dallas
1000 Follies Road
Dallas, PA 18612

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Public Comment for
WC Docket Number
12-375

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MAR 27 2013

FCC Mail Room

Myles David Hoeyer do 564850

Costs my Momz puts 50\$ a month on Evercare
I get 3 20 min phone calls from
Thet, I make 20\$ a month at my
Kitchen Job use its impossible to keep with
The phone bill after I buy my necessities
Hygiene -

Dropped calls Every time you call a number its
answered Even if it hangs up in 10 seconds
it charges you \$2.50 to Reconnect.

Free calls would be awesome Even if you
only get Two a month it would
make a huge Difference because as of Right
now I can only talk to my Momz becaus
it costs \$ to put Multiple Numbers on The
Evercare account and it would be nice
to talk to my girlfriend once in awhile or
my Grandma

Thank for your time

Sincerely

Myles D Hoeyer

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TERRY D. YACOVELLI
Spring Creek Correctional Center
3600 Bette Cate Ave.
Seward, Alaska 99664

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MAR 27 2013

FCC Mail Room

This is A public Comment for
W/C Docket Number 12-375

Dear Secretary Douth;

I am writing this letter in regards
To The Campaign for Prison Phone Justice.

My personal experience with the Prison
phone System Couldn't possibly be much
worse. I have not been able to make
1 phone call in four years here in Seward, Ak.
To my home in the Mat-Su Valley. Due to the
extremely High Costs of Pre-paid Accts. My 3
Adult Children simply Cannot afford to Set-
up an Account. Nor are Any of my friends
or family members willing to set-up pre-paid
Accounts That generally Cost \$50.00 minimum.

There is Also, No Collect Calling through
our Prison System Phone Co. Nor are we
permitted to use Debit Phone Cards.

I Strongly Recommend "Free" monthly
Calling. And, Or? Reduced Rates, Debit Cards,
And Collect Calling Options For All Prison Systems.
It would be extremely Beneficial to inmates and
Families Alike. Thank-You!!

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Sincerely,
Terry Yacovelli

C Carmichael
1221 Fort St 808
4PM 48146

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MAR 27 2013

FCC Mail Room

March 19th 2013

Dear Marlene H. Dortch; or Madame or Sir.

I am writing on behalf of
the Prison Phone Justice. The

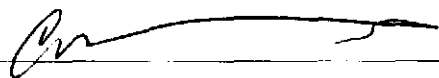
prisoners inmates they have family and
love ones whom like to hear from

them. The cost of Inmate phones 800 844-
6591

Is making difficult to talk with
family and loved ones. The inmates and
family have experienced dropped calls, phone being
disconnected while talking, They charge so much
per minute, They want family to pay and
set up accounts paying extra to receive calls
from inmates.

I would like to see change pay rate
lessen. The prisoners inmates credited for lost
calls. Thank you for taking time to ^{READ} ~~write~~
my letter.

Sincerely
Cordia Carmichael



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